

Key figures of the survey

- Ran from 14 October to 14 November 2021.
- A total of 8,482 participants took part.
- Of these: 6,245 completed the survey in full.
- There were a total of 2,153 free-text entries, with 4,250 comments.
- The majority of respondents fell into the 25–44 (55%) and 45–64 (36%) age groups.

1. General information on mobility habits

How often do you travel in Luxembourg City? Which modes of transport do you use as part of your daily routine?

- The most common type of transport reported by respondents who travel in Luxembourg City was "walking".
- The bike was the fourth most popular mode of transport.
- None of the respondents used scooters or electric scooters.
- Public transport and motorised vehicles were in second and third place respectively.

2. Walking

On average, how long are your walking journeys in Luxembourg City?

- The majority of respondents (54%) stated that their walking journeys in Luxembourg City were longer than 10 minutes. This figure increased to as much as 68% among respondents who live in the city.

-> 10 minutes of walking equates to a distance of approximately 750–900 m (e.g. *something like walking between the Glacis and the pedestrian zone*).

Please rate your current experience of travelling on foot in Luxembourg City.

- The picture painted by the respondents was largely positive.
- There was a balanced response to the questions about the layout of the pedestrian zone and the waiting times at traffic lights.
- Reports of conflict with other road users were fairly limited (64% selected "does not apply at all" or "partially applies").

Which road users do you come into conflict with as a pedestrian?

- The biggest conflict is with cyclists (62%) and scooter/electric scooter riders (58%).

-> It should be noted that none of the respondents used scooters or electric scooters (see the "General information on mobility habits" section).

- This was followed by "stationary traffic", i.e. parked cars (46%) and delivery vehicles (42%) as well as buses stopping and passengers disembarking (34%).

3. Cycling

- Over half of respondents who live in the city (58%) own their own bike, whereas 30% neither own nor use a bike.
- This is in contrast to the picture among visitors/commuters, where 40% own a bike and 54% neither own nor use a bike.
- vel'OH! was very popular among respondents who live in the city (31%).

On average, how long are your bicycle journeys within Luxembourg City?

- As with travel by foot, the majority of respondents (54%) stated that their bicycle journeys in Luxembourg City were longer than 10 minutes. This figure increased to as much as 64% among respondents who live in the city.

-> 10 minutes of cycling equates to a distance of approximately 2.5–3.0 km (e.g. *something like cycling between the funicular railway and Gare Centrale*).

What type of trips do you mainly take on your bike when travelling within Luxembourg City?

- The majority of respondents took bike trips within Luxembourg City for leisure activities (44%; and 57% among those who live in the city) or used their bike to travel to work/school/vocational training/university (31%; and 41% among those who live in the city).
- 27% of respondents who live in the city use their bike for shopping.
- 14% of respondents who live in the city use their bike for "getting around in daily life".

Please rate your current experience of cycling in Luxembourg City.

- The respondents generally identified two overarching areas for improvement:

-> The cycle infrastructure

-> The cycle network

- Reports of conflict with other road users were rather high (just 39% selected "does not apply at all" or "partially applies").

Which road users do you come into conflict with as a cyclist?

- The biggest conflict is with drivers (78%) and parked cars (64%).

- This was followed by pedestrians (53%) and delivery vehicles (51%) as well as buses stopping and passengers disembarking (46%).

4. Public transport

On average, how long are your journeys by public transport in Luxembourg City?

- The majority of respondents (65%) stated that their journeys by public transport in Luxembourg City were between 10 and 30 minutes. This figure increased to as much as 75% among respondents who live in the city.

-> 30 minutes of travel equates to a distance of approximately 8.5 km (e.g. *something like travelling between Luxexpo The Box and Gare Centrale*).

Please rate your current experience of travelling by public transport in Luxembourg City.

- The picture painted by the respondents was largely positive.
- The respondents consistently rated both flow of information and safety and cleanliness as good.
- Respondents who live in the city rated public transport better than visitors/commuters did.

How has your use of public transport changed?

- Free public transport and the introduction of trams has led to greater usage among the respondents.
- The respondents were neutral in their rating of the overhaul of the city's bus network due to the addition of the tram line.

5. Motorised personal transportation

- The majority of respondents (72%) own their own car. This figure was higher among visitors/commuters (80%) than among respondents who live in the city (63%).
- 5% of respondents who live in the city stated that they use car sharing services.
- 12% of respondents who live in the city stated that they use a motor vehicle only rarely.
- 19% of respondents who live in the city stated that they do not own a motor vehicle.

On average, how long are your journeys using a motor vehicle (e.g. car, motorcycle...) within Luxembourg City?

- The majority of respondents who live in the city (78%) stated that their journeys using a motor vehicle in Luxembourg City were up to 20 minutes.

-> This equates to a distance of approximately 6.0 km (e.g. *something like driving between Limpertsberg and Cloche d'Or*)

On average, how long are your journeys using a motor vehicle (e.g. car, motorcycle...) to your destination within Luxembourg City?

- The majority of visitors/commuters (65%) stated that their journeys using a motorised vehicle to their destination in Luxembourg City were up to 40 minutes.

-> This equates to a distance of approximately 40.0 km (e.g. *something like driving between Ettelbrück and Cloche d'Or*).

Please rate your current experience of travelling by motorised vehicle in Luxembourg City.

- The ease of reaching destinations and travel outside peak hours were rated quite well.
- Travel during peak hours, however, was rated rather poorly.
- Reports of conflict with other road users were quite limited (69% selected "does not apply at all" or "partially applies").

Which road users do you come into conflict with as a motor vehicle driver?

- The biggest conflict is with other car drivers (72%).
- This was followed by cyclists (56%).
- "Stationary traffic", i.e. delivery vehicles (49%), buses stopping and passengers disembarking (45%) as well as parked cars (43%), was also a significant factor.

Where do you park your motor vehicle when at home?

- The majority of respondents who live in the city (65%) stated that they park their car in a private parking space when at home.

Where do you park your motor vehicle when at your place of work?

- More than half of respondents (57%) stated that they park their car in a regular/personal parking space that is free of charge when at their place of work.

-> *The nearer the respondents live to Luxembourg City, the higher the figure.*

What are your strongest reasons for using a motor vehicle in Luxembourg City?

- The strongest reasons given by respondents for using a car are independence (68%) and shorter journeys (55%).

- For respondents who live in the city, "Transporting bulky items" is also a significant factor (54%).
- By comparison, all other points were somewhat minor.

6. Change in choice of transport

Is your number of daily trips and your chosen mode of transport different now compared to before the start of the coronavirus pandemic?

- Half of respondents (49%) stated that their chosen mode of transport is different now compared to before the start of the coronavirus pandemic.

What changes have you observed in your use of transport since the start of the coronavirus pandemic?

- More than half of respondents (56%) stated that they use public transport less since the pandemic.
- There have been fewest changes with the use of cars.
- There has, however, been a shift towards cycling and walking – particularly among respondents who live in the city.